

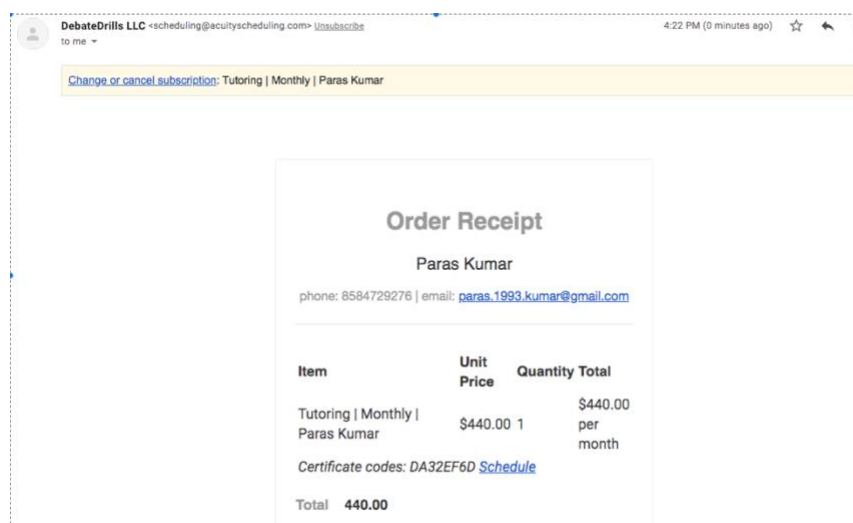


Thank you for applying to tutor with DebateDrills. Our tutoring service utilizes a subscription model:

1. You are responsible for managing your subscription:
 - You can cancel your subscription **at any time** via the initial purchase email you received OR via emailing us and asking us to cancel for you.
 - Cancellations apply to the following month, not the current month. You may not cancel a subscription mid-month and request a refund for that month.
 - Your subscription auto-renews every month on the date of your purchase.
2. Unused sessions during any subscription period do **not** roll over. Your sessions are on a use-it -or-lose-it basis.
3. We strictly enforce a 24-hour cancellation policy. You may cancel anytime up to 24 hours before the session by cancelling the session you booked via the confirmation email you received OR by via emailing your tutor.

All of this is detailed in the Terms and Conditions you will sign when purchasing a subscription package with us. Do not hesitate to ask us if you have questions or concerns about any of the above.

After buying a package through the link we have shared with you via email, you will receive a payment confirmation email from our scheduling software: Acuity. **This email is important and should be saved – it includes your renewal date, the coupon code for booking sessions, and the instructions for cancellation.**



In the example subscription confirmation email above, please note three things:

1. “Change or cancel subscription” on the top right – this allows you to cancel your subscription at any time.
2. “Certificate codes: DA32EF6D”. This is the coupon code that you use to book sessions.
3. “Schedule”. Clicking on this link will automatically let you book sessions on your instructors’ calendar, as will logging into your student account on the website.

Upon receiving confirmation that you have purchased a tutoring subscription, we will send you an email with information about how to create a DebateDrills Student Account, access to our in-house resources, and our best practice guide for tutoring.